



Welcome!

Iron Horse Information

Thank you for being a guest at the iconic IRON HORSE in beautiful Winter Park. Here are some condominium guidelines to be sure you have the best stay possible!

Iron Horse Amenities

The Iron Horse is proud to provide the following amenities for our residents and guests. All hours of operation are clearly indicated by signs in each area. **Doors lock promptly at closing times.** If at any time these amenities are closed for maintenance, you will see signs posted in the buildings. Children should be supervised at all times in these areas.

Heated Pool & Hot Tubs:

- **Open 8:00 am to 10:00 pm**
- Your owner should supply you with pool and hot tub towels. Please return these to the unit.
- Please for safety reasons and the enjoyment of all, no glass around the pool area, smoking, vaping or pets.

Fitness Room:

- **Open 5:00 am to 10:00 pm**
- Please do not exercise in your wet swimwear.
- Equipment is not to be removed from the fitness room.

Game Room:

- **Open 8:00 am to 10:00 pm**
- Items should be put back when you are done using them.

The Iron Horse maintenance number is only to be used for building issues or concerns – not individual unit issues or concerns.

The Iron Horse management is not responsible for lost, stolen, or damaged items.

Iron Horse Guest Information

Units are rented individually by unit owners. For any issues with your unit, please contact the unit owner or the property management agency you rented from (hereinafter called “owner”).

Kaba lock system: The Iron Horse has a security system which allows access to the units and common areas. These codes should be given to you prior to your stay by your owner.

The common code opens:

- Indoor parking garages (for C & D units only), locker rooms, all exterior building doors including the Ski Bridge entry, pool and hot tub area, game room, Personal Business Office, ski locker rooms, fitness room, and bike locker rooms (in the C & D indoor garages).
- For security reasons, please do not prop any of the common doors open.
- Iron Horse maintenance can not give you access or assist you with codes to the building or the unit – only your owner can assist with this.

Hallways: Luggage carts are provided for your convenience.

- Keep carts parked to the sides of the hallways, unload them immediately, and promptly return them to the parking garage you picked it up from. Luggage carts should not be left in the hallways after you have unloaded.
- For the safety of all and the security of your personal belongings – please keep our hallways clear and do not store anything outside the unit including skis, snowboards or boots/shoes, even temporarily. Please note this is also a Fire Marshal requirement.

Unit Decks: We hope you can enjoy the beautiful scenery from your unit deck!

- Please do not store anything on the decks – including but not limited to: coolers, skis, snowboards, sleds, shovels, or bike equipment. Only chairs and tables are allowed on the decks.

Drains, Fireplaces, Xfinity Cable: Contact your owner if you are having issues with any of these items.

- Do not use chemicals such as Drain-O in the drains for clogs.

Parking:

- H & J units have assigned individual parking garages and one additional outdoor parking pass may be issued.
- C & D units have parking passes for either indoor or outdoor parking or both. Your owner will determine which parking pass is available for you.
- Parking passes must be displayed at all times and should be returned to the unit after your stay.

Trash: The indoor C&D parking garages have trash dumpsters available for your use. There is an additional dumpster located between the H&J individual parking garages. Please keep the door closed after use to avoid bear issues.

Ski Storage Areas:

- The ski-out/ski-in in Ski Bridge area of the 5th floor of the D building has ski racks and ski locker rooms that are available on a first come, first served basis. The ski locker rooms are accessible with your common door code.
- Please be respectful of the other guest items stored in the ski locker rooms and keep all equipment in the provided racks and storage areas.
- You can bring your own ski key lock (skiskey.com) if you wish to secure your equipment. Ski Key locks can also be purchased for \$35 each from the Iron Horse business office Tuesday through Saturday between 8 am and 4 pm.

Bikes: Bikes are not allowed in hallways or units.

- Bike locker rooms are located in the indoor C & D parking garages. The common door code provided by your owner will open the bike locker room door.
- Please bring your own lock to secure your bike to the racks in the bike locker room.

Smoking: Smoking is NOT allowed in common areas, on decks or other entrances.

- Smoking and vaping are only allowed at the C Building entrance in the designated smoking area.
- Your owner will let you know if smoking is allowed in their unit. However, at no time should fumes from a unit be detected in the common hallway area. Also, please note, smoking or vaping in the units may set off the fire alarms and you may be charged by your owner for these false alarms.

Pets: Only owners and guests of owners while the owner is present are allowed to have pets on premises.