

Iron Horse Guest Information

Units are rented individually by unit owners. For any issues with your unit, please contact the unit owner or the property management agency you rented from (hereinafter called "owner").

Kaba lock system: The Iron Horse has a security system that allows access to the units and common areas. These codes should be given to you prior to your stay by your owner. Iron Horse maintenance can not give you access or assist you with codes to the building or the unit - only your owner can assist with this.

If you make a mistake inputting a code, please wait at least 60 seconds (or until you see a red light flash) to allow the lock to reset before retrying.

The common area code opens:

- Indoor parking garages (for C & D units only), locker rooms, all exterior building doors including the Ski Bridge entry, pool and hot tub area, game room, Personal Business Office, ski locker rooms, fitness room, and bike locker rooms (in the C & D indoor garages).
- For security reasons, please do not prop any of the common doors open.

Hallways: Luggage carts are provided for your convenience.

- Keep carts parked to the sides of the hallways, unload them immediately, and promptly return them to the parking garage you picked it up from. Luggage carts should not be left in the hallways after you have unloaded.
- For the safety of all and the security of your personal belongings please keep our hallways clear. Do not store anything outside the unit (even temporarily) including skis, snowboards, or boots/shoes. Please note this is also a Fire Marshal requirement.

Unit Decks: We hope you can enjoy the beautiful scenery from your unit deck!

- Please do not store anything on the decks - including but not limited to: coolers, skis, snowboards, sleds, shovels, or bike equipment. Only chairs and tables are allowed on the decks.

Drains, Fireplaces, Xfinity Cable, and Internet: Contact your owner if you are having issues with any of these items.

- Do not use chemicals such as Drain-O in the drains for clogs.

Parking: Parking is assigned by area at the Iron Horse and parking pass hang tags will be provided to you by your owner once you arrive. Please ensure you place the tag on your mirror so that the tag unit number can be seen from outside of the vehicle and that you are parked in the parking area indicated on the tag (indoor or outdoor) to avoid ticketing and/or towing.

- H & J units have assigned individual parking garages (no hang tag required) and one additional outdoor parking pass may be issued.
- C & D units have parking passes for either indoor or outdoor parking or both.
- Your owner will determine which parking pass is available for you.
- Parking passes must be displayed at all times and should be returned to the unit after your stay.
- Parking garage height is 6'6".

Trash: The indoor C&D parking garages have trash dumpsters available for your use. There is an additional dumpster located between the H&J individual parking garages. Please keep the door closed after use to avoid bear issues.

Ski Storage Areas:

- The ski-out/ski-in Ski Bridge area of the 5th floor of the D building has ski racks and ski locker rooms that are available on a first come, first served basis. The ski locker rooms are accessible with your common door code.
- Please be respectful of the other guest items stored in the ski locker rooms and keep all equipment in the provided racks and storage areas.
- You can bring your own ski key lock (skikey.com) if you wish to secure your equipment. Ski Key locks can also be purchased for \$35 each from the Iron Horse business office Tuesday through Saturday between 8 am and 4 pm.

Bikes: Bikes are not allowed in hallways or units.

- Bike locker rooms are located in the indoor C & D parking garages. The common door code provided by your owner will open the bike locker room door.
- Please bring your own lock to secure your bike to the racks in the bike locker room.

Smoking: Smoking is NOT allowed in common areas, on balconies, or decks or other entrances.

- Smoking and vaping are only allowed outside the C Building entrance in the designated smoking area.

Pets: Only owners and guests of owners while the owner is present are allowed to have pets on premises.



Welcome!

Thank you for being a guest at the iconic IRON HORSE in beautiful Winter Park. Here are some condominium guidelines to be sure you have the best stay possible!

Iron Horse Amenities

The Iron Horse is proud to provide the following amenities for our residents and guests. All hours of operation are clearly indicated by signs in each area. **Doors lock promptly at closing times.** If at any time these amenities are closed for maintenance, you will see signs posted in the buildings. Children should be supervised at all times in these areas.

Heated Pool, Hot Tubs & Fire Pit:

Open 8:00 am to 10:00 pm

- Your owner should supply you with pool and hot tub towels. Please return these to the unit.

Please for safety reasons and the enjoyment of all, no glass, smoking, vaping, or pets around these areas.

SHOWERING BEFORE ENTERING POOL & HOT TUBS IS REQUIRED!

Fitness Room:

- **Open 5:00 am to 10:00 pm**
- Please do not exercise in your wet swimwear.
- Equipment is not to be removed from the fitness room.

Game Room:

- **Open 8:00 am to 10:00 pm**
- Items should be put back when you are done using them.

Quiet Hours: In compliance with the Town of Winter Park Ordinances, Iron Horse quiet hours are from **10:00 pm until 8:00 am.**

Maintenance: The Iron Horse maintenance number is only to be used for building issues or concerns - not individual unit issues or concerns.

Lost & Stolen Items: The Iron Horse management is not responsible for lost, stolen, or damaged items.